### Job opportunity Adient Automotive JIT CRAIOVA

# IT OPERATOR (IT JUNIOR)

#### What will you do:

- Provides level 1 IT support to all the users, according to plant needs.
- Administrates and provides maintenance for IT equipment and for the WAN/LAN networks.
- Assures the IT systems are correctly backed up.
- Perform analyze of relevant issues and identifies opportunities for cost reductions.
- Assure BOS compliance
- Provides the necessary information to other departments for the improvement of the final product/quality of services;
- Analyzes and reports on daily / weekly / monthly / annually base the specific performance indicators; develops action plans for out-of-target indicators as per the company requirements;
- Controls and optimizes the efficiency and effectiveness of resources at its disposal;
- Promotes and implement measures for continuous improvement and cost reduction;
- Responsible for the 1st line support for the facility in the event of an outage in the mainline systems (Good English command skills, capable to follow directions in a foreign language);
- Administrate local IT infrastructure which includes the installation of all localized licensed software and hardware upgrades
- Administrate IT standards, policies, procedures and guidelines, follow all procedures in place.
- Interacting with users, clients from different branches;
- 3 shifts availability in the plant (not remote)

#### What will you need:

- IT degree;
- Minimum 1 year of previous experience on a similar job (it is an advantage);
- Fluency in English (conversational and writing);
- Minimal knowledge of the principles, architectures and technologies used in computer networks (LAN, WAN);
- Understanding and adopting the SPOC principle single point of contact
- Experience in monitoring large scale systems and networks;
- Experience in managing incident tickets, probes and requests in a ticketing system;
- Advanced knowledge of hardware and software architectures;
- To have strong customer focus and multicultural experience;
- Leading to continuous improvement of our top services and products, a good problem-solving methodology, driven to achieve results.

## Interesat de o noua provocare si indeplinesti criteriile descrise mai sus sau ai o recomandare? Trimite un CV la: <u>irina.elena.zoican@adient.com</u>; <u>cristina.papuse@adient.com</u>

#### Data limita de depunere a candidaturilor: 15.02.2022

In Adient – leader of automotive seating, you will enjoy rhythm and direction, in a world in continuous motion. You will benefit from a safe work environment, where you will have the opportunity to develop by living experiences and interacting with exceptional people.

